

Date: May 18, 2016

Name of Product: Cisco® IOS Technology version 12.x and 15.x

Contact for more Information: accessibility@cisco.com

Summary Table - Voluntary Product Accessibility Template

| Criteria | Supporting Features | Remarks and Explanations |
|---|---------------------|---|
| Section 1194.21 Software Applications and Operating Systems | Included | This product family leverages a command line interface (CLI). The CLI is inherently 508 conformant because it is text based and relies on keyboard for navigation. All functions of the router can be configured and monitored through the CLI. |
| Section 1194.22 Web-based internet information and applications | Not Applicable | |
| Section 1194.23 Telecommunications Products | Not Applicable | |
| Section 1194.24 Video and Multi-media Products | Not Applicable | |
| Section 1194.25 Self-Contained, Closed Products | Not Applicable | |
| Section 1194.26 Desktop and Portable Computers | Not Applicable | |
| Section 1194.31 Functional Performance Criteria | Included | |
| Section 1194.41 Information, Documentation and Support - Detail | Included | |

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Section 1194.21: Software Applications and Operating Systems – Detail

Cisco® IOS Technology

| 508 Clause | Criteria | Supporting Features | Remarks and Explanations |
|------------|--|---------------------|--|
| 1194.21(a) | When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports | CLI provides keyboard access. |
| 1194.21(b) | Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports | Supports Filterkeys. |
| 1194.21(c) | A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports | CLI provides initial/keyboard focus. |
| 1194.21(d) | Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supports | CLI is text based. |
| 1194.21(e) | When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Not Applicable | No images or graphical elements in the CLI |

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|------------|--|----------------|--|
| 1194.21(f) | Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supports | CLI is text based. |
| 1194.21(g) | Applications shall not override user selected contrast and color selections and other individual display attributes. | Supports | Dependent on application used to access CLI. |
| 1194.21(h) | When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Not Applicable | No animations in the CLI |
| 1194.21(i) | Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | CLI is text based and color is not used. |
| 1194.21(j) | When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports | Dependent on application used to access CLI. |
| 1194.21(k) | Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Not Applicable | No instances of blinking or flashing. |
| 1194.21(l) | When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Not Applicable | No instances of electronic forms. |

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Section 1194.31: Functional Performance Criteria - Detail

| 508 Clause | Criteria | Supporting Features | Remarks and Explanations |
|------------|---|--|--|
| 1194.31(a) | At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Support when combined with Compatible Assistive Technology | Product has command line interface (CLI) that permits complete control over configuration which is fully compatible with screen reader technology. |
| 1194.31(b) | At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports | Text-based product and is dependent on the application that is used to access the CLI. |
| 1194.31(c) | At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided. | Not Applicable | No audio features in product. |
| 1194.31(d) | Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Not Applicable | No audio features in product. |
| 1194.31(e) | At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports | Text-based product and does not require speech. |
| 1194.31(f) | At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports | Product has command line interface (CLI) that permits complete control over configuration through keyboard. |

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Section 1194.41: Information, Documentation and Support

| 508 Clause | Criteria | Supporting Features | Remarks and Explanations |
|------------|---|---------------------|--|
| 1194.41(a) | Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | Supports | Accessible documentation is available through Cisco Technical Assistance Center (TAC) upon request. |
| 1194.41(b) | End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supports | Accessible documentation is available through Cisco Technical Assistance Center (TAC) upon request. |
| 1194.41(c) | Support services for products shall accommodate the communication needs of end-users with disabilities. | Supports | Cisco conforms through equal facilitation. Customers may reach Cisco Technical Assistance Center (TAC) via Phone, Email or Web Form. All cases open through email or web are opened as Priority 3 cases. All Priority 1 or Priority 2 case can only be opened via the telephone. TTY users must call the Text Relay Service (TRS) by dialing 711 and have the TRS agent contact Cisco TAC via voice. |

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