

Zerto Virtual Replication™ (ZVR) 4.5 VPAT™

August 2016

Voluntary Product Accessibility Template

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. For additional information please contact support@zerto.com

Summary Table

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Zerto Virtual Replication (ZVR) supports 11 out of 12 features	Exception of I not being fully supported
Section 1194.22 Web-based Internet Information and Applications	Not applicable	
Section 1194.23 Telecommunications Products	Not applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Zerto Virtual Replication (ZVR) supports 5 out of 6 features	Exception of A not being fully supported
Section 1194.41 Information, Documentation and Support	Zerto Virtual Replication (ZVR) supports 2 out of 3 features	Exception of C not being fully supported

Section 1194.21 Software Applications and Operating Systems

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	Zerto Virtual Replication (ZVR) relies on the native accessibility for the chosen web browser and operating system. user interface uses browser defaults. All UI navigation can be preformed through keyboard tab and enter buttons.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	ZVR aligns to sematic web markups and does not interfere with operating system accessibility, features via a web browser, or with accessibility features of other products.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	Zerto Virtual Replication (ZVR) utilizes standard web browser and operating system capabilities. Input focus is clearly indicated in the GUI through the cursor or highlighted graphical element. Programmatic exposure of focus control would be through standard browser and operating system interfaces.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image	Supported with exceptions	ZVR provides context or markup in addition to color for elements.

represents a program element, the information conveyed by the image must also be available in text.		
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	ZVR Icons and other graphical components are used with consistent meanings within application
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	ZVR leverages browser and operating system functions
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	ZVR does not interfere with user selections or other individual display attributes
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported	ZVR does not use animation
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	ZVR provides context or markup in addition to color for elements.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported	ZVR does not interfere with user selections or other individual display attributes
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	ZVR has not flickering elements
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported with exceptions	ZVR has a few forms which do not support this

Section 1194.31 Functional Performance Criteria

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported with exceptions	ZVR is mostly compatible with Assistive Technologies used by people who are blind or visually impaired. However, some elements, such as forms, do not provide full keyboard support, requiring the use of Assistive Technology mouse control features.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	ZVR is mostly compatible with Assistive Technologies used by people who are blind or visually impaired. ZVR relies on the browser and operating system supporting Assistive Technology.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	ZVR does not produce audio alerts
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive	Supported	ZVR does not produce audio alerts

<p>hearing devices shall be provided.</p>		
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Supported</p>	<p>ZVR does not require user speech</p>
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Supported</p>	<p>ZVR 5 does not require fine motor control.</p>

Section 1194.41 Information, Documentation and Support

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Upon request, product support documentation shall be made available in other printed or online formats that Zerto has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Upon request, product support documentation shall be made available in other printed or online formats that Zerto has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported with exceptions	Upon request, product support documentation shall be made available in other printed or online formats that Zerto has available at the time of the request, at no additional charge. Currently Zerto does not provide TTY support.

ABOUT ZERTO

Zerto is committed to keeping enterprise and cloud IT running 24/7 by providing scalable business continuity software solutions. Through the Zerto Cloud Continuity Platform™, organizations seamlessly move and protect virtualized workloads between public, private and hybrid clouds. The company's flagship product, Zerto Virtual Replication, is the standard for protection of applications in cloud and virtualized datacenters.

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